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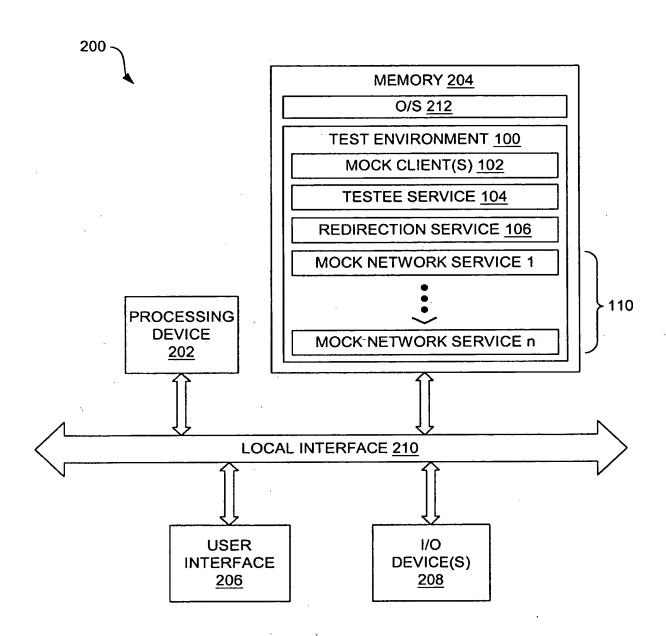


FIG. 2

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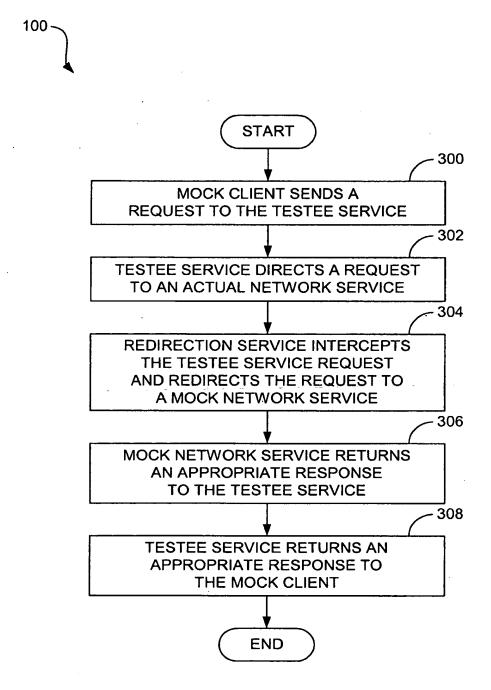


FIG. 3

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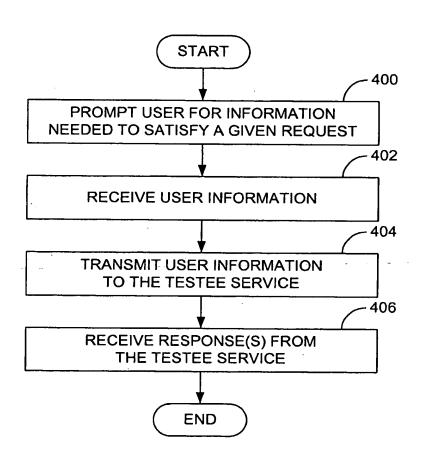


FIG. 4

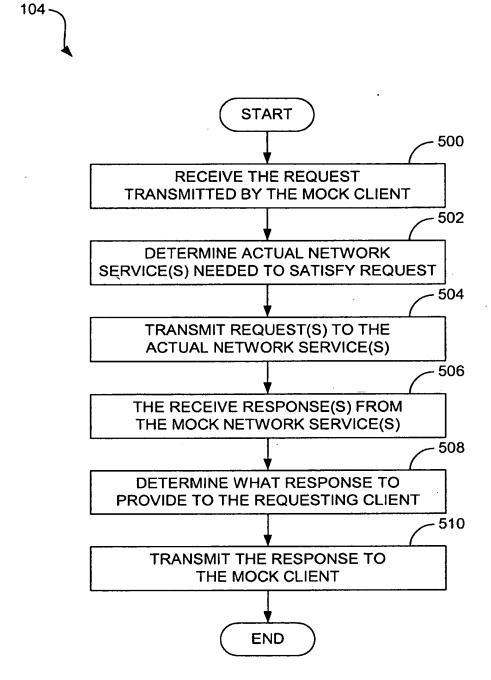


FIG. 5

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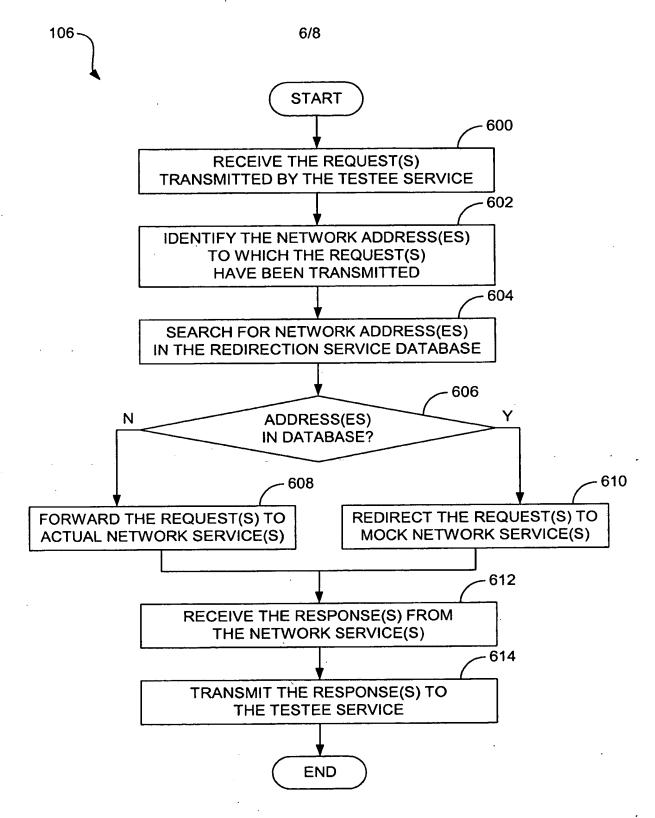


FIG. 6

Title: Systems and Methods for Testing A Network Service Inventors: Southam, et al.

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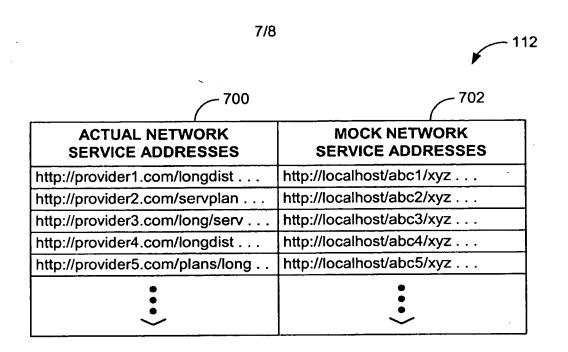


FIG. 7

	-			114
900 900 900				902
CALLER LOCATION	DAY OF WEEK	CALL TIME	•••>	RESPONSE
ZONE A	WEEKDAY	PEAK		PROVIDER Y, PLAN 2
ZONE A	WEEKEND	OFF-PEAK		PROVIDER X, PLAN 1
ZONE A	WEEKDAY	OFF-PEAK		PROVIDER Y, PLAN 3
ZONE A	WEEKEND	PEAK		PROVIDER Z, PLAN 1
ZONE B	WEEKDAY	PEAK		PROVIDER X, PLAN 2
ZONE B	WEEKEND	OFF-PEAK		PROVIDER Z, PLAN 3
•	••>	•••>		••

FIG. 9



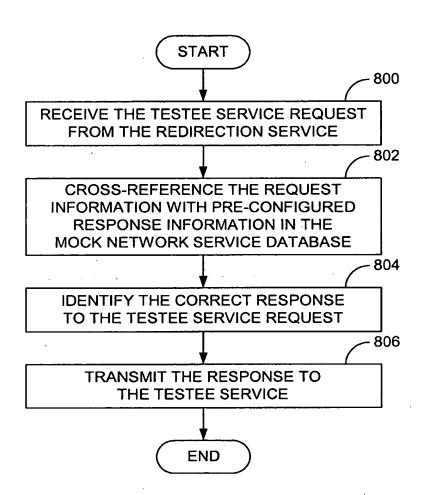


FIG. 8